

Declaration of privacy

DECLARATION OF PRIVACY ONLINE

THE NCC he has as commitment treat with responsibility and protect your data personal.

We have created this statement to provide you with clear and understandable information about our privacy practices when you access or use our website (www.nccgroup.com.br or its equivalents). local), to what you may take decisions informed on the use of your personal data by NCC.

To the access others services and applications put quite of our website, read to the conditions of privacy specific possibly applicable.

THE NCC reserve the right of to update this declaration in due course to the publish one new online version. The statement was last updated in August 2020.

When this declaration if refers the NCC, means what she and your affiliated with to the which you had, has or will have relations commercials, decide which of the your data will be collected and as they will be used. You he can to know which to the affiliated from the NCC visiting the list of offices in our website.

COLLECT OF DATA PERSONNEL

NCC collects personal data that you provide to us directly when requesting information about our services, to the to sign ours services of website, notifications put e-mail and or bulletins of news, when submitting a question through our inquiry forms and call centers or placing an order through our website.

Those data they can include:

Identification and data of contact, as name, surname, position, number of telephone, e- mail, address and country;

Data financial and on the transaction, as data of card of credit;

Any information what you to share voluntarily, as comments, opinions and information provided through our call centers;

THE NCC also collect data personal automatically when you visit our website. Those data they can include:

Information on the device, as address IP, website of origin, pages visited, good such as visiting hours on the NCC website;

Information and details of record from the Internet collected put ours partners, as the Google

Analytics, what no the identify personally;

Information collected put cookies (to to obtain bigger information, consult the Policy of cookies).

PURPOSES OF THE DATA PERSONNEL

THE NCC will use your data personal to the following purposes:

To improve the website, with the objective of ensure what the content it is presented from the form more effective possible to you and your device;

To send emails and communications on matters related the services and events what they can be of interest to you if this is in line with your marketing preferences;

To analyze your use of our website, to ends of monitoring of tendencies and marketing promotional;

To respond doubts, comments and offer support by the channels of communication, as the call center or customer contact;

To maintain the security of our website, to fulfill you requirements and obligations cool;
Perform or finish any contact or order what you have done us websites of Group NCC; Set up and manage your user account;

To share data with to the companies of Group Bureau Veritas, to what they may offer products or services to you;

You it will be warned before of we collect any given guys to any other purpose.

AS WE SHARE DATA PERSONNEL

THE NCC share and transfer you your data personal according to described in this document and always in accordance with all local privacy practices and privacy requirements. We may occasionally share non-personal, anonymized and statistical data with third parties for our own business purposes.

We may share personal information with the following parties and for the following reasons: Other companies of the Bureau Veritas Group and other companies of which NCC is a majority shareholder, when necessary to fulfill the purpose for which you submitted your personal data and, in particular, if necessary for the provision of services, account administration , sales, marketing and support. We adopted measures to ensure what to the affiliated from the NCC, follow our global data protection policy, this privacy statement and applicable local law when handling personal data.

Possibly the third parties hired and suppliers what perform determined functions on behalf of NCC, such as collecting and delivering samples, fulfilling inspection orders, sending emails, removing repetitive information from customer lists, analyzing data and processing credit card payments, direct marketing services and cloud hosting services. These people will only have access to the information necessary to perform your functions and no may use them in none other purpose different from the provision of service to NCC.

Put any reason if, the criterion exclusive from the NCC, this to believe to be plausible do it, including to comply with any law, regulation or governmental or judicial order requiring disclosure of the information; node case of fusion, sale, restructuring, acquisition, association or assignment, to disclose information necessary to identify, contact or process person what may be infringing ours values and principles commercials or others terms and conditions; or to otherwise protect the NCC of companies.

TIME OF STORAGE OF DATA PERSONNEL

NCC will keep your personal data stored for the period necessary to fulfill the purposes originals to you which they they were collected. Remember what, in determined cases, one period of retention more far away he can to be necessary or allowed put law or to what the NCC to pursue its business interests, conduct audits, comply with its legal obligations, enforce our contracts, or resolve any disputes.

You criteria used to determine ours periods of retention include:

Put as time and necessary to maintain you data to supply ours products or services or carry out business?

You he has one account with us? In this case, we will keep your data while your account is active or for as long as necessary to provide you with the services;

Are we under any legal, contractual or similar obligation to retain your data? Among the examples they are laws what oblige the to maintain data node country applicable, orders governmental to preserve data relevant the some investigation or data what must to be maintained to ends of contract or litigation.

PROTECTION OF THE DATA PERSONNEL

NCC observes strict security procedures with respect to storage and disclosure of the information what you us provides, to avoid accesses no authorized, loss or destruction of your personal data. These include:

Physical protections, with locking doors and file cabinets, controlled access to our facilities and undoing safe of media what store your data personal

Technological safeguards, such as the use of antivirus and endpoint protection software and monitoring of our systems and data centers, to ensure compliance with our security policies;

Protections organizational, as programs of training and awareness on security and privacy, to ensure what you collaborators understand the importance from the protection of their data personal and know as to do that;

NCC does not seek to collect sensitive personal data (also known as special categories of data). If that for done, You data always will be collected of agreement with you local requirements of privacy of data. If you choose put us to supply data personal confidential unsolicited, you will be required to authorize the processing of such data on a case-by-case basis, through a specific express authorization form.

THE NCC no collect or requests intentionally data personal of minors of 16 years. If you are under 16, please speak to your parent/guardian for permission before providing any information guys the NCC. Without that authorization, you no may provide us your data personal. If to arrive to the our knowledge what we collect data of person minor of 16 years, we reserve the right to delete such data without prior notice or authorization.

AS ACCESS AND CONTROL YOU DATA PERSONNEL

We have put commitment ensure what you may exercise the your right of access and control of your data.

If you have registered an account on the website www.nccgroup.com.br and/or local equivalents, you may directly and independently access your online profile and other personal data, as well as update, change and, if permitted by law, add or delete personal data by logging into the applicable website or service with your account credentials.

Otherwise, and in accordance with our internal procedures, we will respond to the following requests as described below. All requests must be sent to the email: marketing@ncc.com.br or by written contract.

Access to personal information: You have the right to know what personal information about you the NCC keeps, subject to the our right of confirmation of identity. If you If you request a copy of your data, we may charge a fee, unless local law prohibits it.

Correction and exclusion: in some places, including in the EU (of agreement with to the laws of protection of data to holders of data from the EU), you he has the right of to correct and to alter your data personal, if incorrect or if need to be updated. You also he has the right of request the deletion of your personal data; however, this may not always be possible due to legal requirements and other data retention obligations. If we are required to delete your data, we may retain some minimum information about you to demonstrate that we have complied with our obligations.

How to make a complaint: complaints about our adherence to the practices described in this statement should to be forwarded in the form described below. In some local, including under the terms of the laws of protection of data from the EU in relationship the complaints of holders

of data of the EU, you he has the right of to do one complaint formal the one authority of protection of data.

Marketing Preferences: NCC may regularly send you marketing communications about our services, through different channels such as email, telephone, text message, correspondence printed and networks social of third parties, of agreement with to the laws of relevant marketing activities. Where required by law, we will obtain your authorization before commencing such activities.

Ours emails directed contain messages what use web beacons, cookies and similar technologies to what may we to know if you opened, read or deleted the message and which links you opened. When you open one link in one e-mail of marketing from the NCC, also we use one cookie for register to the pages what you visited and the content what you downloaded of ours websites, even if you are not registered or not a subscriber.

In addition from that, you he can exercise the your right of no to receive communications of marketing opting for that us emails what him we send. In these cases, we will keep the minimum of data personal to note down what you opted put no to receive communications and avoid contact you again. Please be aware that even if you opt out of receiving marketing communications, you may still receive our communications administrative, as updates techniques of ours products or services, confirmations of requests, notifications on to the activities of your account and others notices.

AS TO ENTER IN CONTACT WITH US

In case of doubt or problem in relationship the your privacy, between in Contact: By email, marketing@ncc.com.br

Put written, forwarding your communication the NCC node address indicated in the List of offices